

## Job Profile: Senior Merchandiser

With over 30 years of experience in the textile industry, World Knits Ltd. is a leading manufacturer of high-quality knitted garments and exports its products to Europe, USA and South Africa. World Knits Ltd. manages their entire production process in house from knitting, dyeing, printing, to finishing with 2 production units in Mauritius and 1 in Madagascar.

World Knits Ltd is seeking to hire a permanent Senior Merchandiser to work in the Merchandising department on a full-time basis. The Senior Merchandiser has the responsibility to manage their respective client's account daily. The job incumbent must plan, coordinate and monitor with internal and external parties the whole process of order execution from order placement to order shipment. The Senior Merchandiser will report to the Manager Merchandising.

## **DUTIES AND RESPONSIBILITIES**

- Closely monitor sampling approval process and liaise with clients for approval to go ahead;
- Reviewing customer feedback to predict sales trends and seasonal stock demand;
- Work on product development and the price proposal for the clients;
- Work within World Knit's corporate culture, designated objectives to achieve customer satisfaction and meet the KPIs for operational excellence;
- Manage and coordinate with internal stakeholders and the supply chain to meet customers' needs;
- Keep track of the position of the order that is being processed in the factory from development stage up to bank transaction
- Monitoring key milestones, sampling, production and intervenes between cost constraints, quality standard, required quantity and agreed delivery schedules

## **QUALIFICATION & EXPERIENCE**

- Degree Holder in Marketing or Textile or Management or Operations Management or any other related field
- Minimum 5 years' working experience in textile environment;
- Good knowledge of Lean manufacturing principles;
- Knowledge of Microsoft tools mainly excel and power query;
- At ease with numbers and data analysis.

## SKILLS

- Good Communication skill
- Able to work in a team
- **Problem Solving skills**
- Time management skill
- Data Analytical
- Attention to detail
- Creative and innovative thinking

If you're excited about this opportunity and ready to bring your expertise to our team, we'd love to hear from you! Please send your resume and cover letter to <a href="mailto:hr.teams@wknits.com">hr.teams@wknits.com</a> by latest 07 June 2024.





