Job Title	Associate Executive - Accounting Services
Reporting Line	Senior Executive/Team Leader as relevant
Job Purpose	To assist Executives/Senior Executives; and be responsible for accounting of a portfolio of clients
Key Responsibilities	
Perspective	Responsibilities
Customer	 To ensure customer satisfaction and timely delivery To be quality focus and ensure a good level of service is maintained at all times To be the point of contact for clients for accounting and maintain a good professional relationship To be diplomatic and knowledgeable in dealing with difficult situations and able to build trust To liaise with clients, auditors and other parties on technical matters To attend to accounting queries of clients To retain clients
Finance	 To monitor accounting billing and also ensure billing for any additional accounting services To record Timesheets and disbursements on the appropriate system
People	To promote positive attitude and develop team spirit
Process	 To assist Executives and Senior Executives To manage accounting for a portfolio of clients with varying level of complexity, including funds To identify priorities effectively, balancing importance, urgency and resources To set targets and design plans to achieve them To be an effective problem solver To continually look for opportunities to increase revenue, reduce costs and improve customer service To liaise and provide assistance to Corporate team and Compliance Team as required To assist the Executives/ Senior Executives/Team Leader in attending conference calls. To draft and finalise Financial Statements/Financial Summaries/Tax/VAT/ NPS/PAYE/TDS and other required returns withing statutory deadlines To draft and finalise MON, capital calls, capital account statements and investor statements within deadlines

	 To prevent client complaints. To deal with any complaints with the assistance of the Executives/Senior Executives/Team Leader to the satisfaction of client. To deliver according to clients Service Agreements To ensure adherence to internal policies and checklists To comply with all relevant Rules and Regulations in Mauritius To keep updated with global trends and developments in the business, economy and technology To take responsibility to developing own skills
	To perform any other related duties
JOB REQUIREMENTS	
Qualifications	Degree Holder in relevant field or relevant professional qualification
Technical Skills	 Have a basic knowledge of accounting, tax and audit issues Have excellent communication skills, verbal and written Have the ability to work under pressure and a keen eye for details.
Competencies / Behavioural Skills	 Adaptability to change Customer Focus Result Orientation Teamwork
Experience	Not required