



Bolt Talent Solutions is hiring an IT Support!

Bolt Talent Solutions is a dynamic recruitment agency specializing in connecting exceptional talent with leading organizations globally. Committed to excellence, Bolt delivers tailored talent acquisition solutions across diverse industries. With a client-centric approach and deep industry expertise, we ensure seamless recruitment experiences, fostering long-term partnerships and driving organizational success. We are currently hiring IT Support professionals for our client in Mapou.

Situated at Quartier des Serres Domaine Labourdonnais, Mapou

Duties are as follows:

- Responsible for welcoming and managing, by phone or remote assistance, all questions related to IT issues for our pharmacist clients.
- Provide pharmacists with telephone support for using the software, implementing corrections, or adjusting settings.
- On a daily basis, work on all configurations present in the pharmacy (Windows equipment, antivirus, internet connection).
- Listen, ask questions, advise, and analyze to provide optimal responses to client requests.
- Diagnose and troubleshoot IT equipment remotely (scanner, printer, electronic label).

We are currently looking for degree holders in BSc (Hons) Information Systems , BSc (Hons) Computer Science , BSc (Hons) Computer Science , BSc (Hons) Applied Computing , BSc (Hons) Applied Computing , BSc (Hons) Software Engineering , BSc (Hons) Software Engineering, Diploma/BSc (Hons) Web and Multimedia Development

Duration: Full Time

Remuneration: Rs 24,000.00 - Rs 25,000.00 transport provided

Working Days/ Time: From Monday to Friday - 11:00 to 20:00 or 12:00 to 21:00

Send your CV/ Motivation Letter on: aroumei@bolttalent.com / anshena@bolttalent.com

By: 30th November 2024

Learn more on their company: <https://bolttalent.com/>