



## FRANCEXPERT LTD is hiring an IT Trainee Technician!

Established in Mauritius since 2006, the Mauritian company FrancExpert Ltd offers various subcontracting services (accounting, audit, legal, social) and specializes in outsourced data entry for French accounting firms. We have our head office located in France namely the FIDU with sub offices in several areas such as Avignon, Bagnols, Montpellier, Paris, Pernes, Nyons amongst others. We've dealt mainly with French clients; however we've recently joined the Mauritian market as well.

Situated at **Unit 2AB, Standard Chartered Building, Cybercity, Ebene**

Duties are as follows:

- deployment and installation of computer equipment
- prepare computer equipment and user/system software in accordance with company policy and procedures remotely
- provide assistance to users based on requests from the ticketing tool
- diagnose and resolve technical incidents
- participate in the management of the IT equipment
- participate in the traceability of the activity and compliance with SLAs
- document and maintain IT inventory
- intervene on IT projects

We are currently looking for degree holders having any basic IT / advanced course

Duration: 3 months' probation period and confirmed under a permanent contract afterwards

Experience: (Optional); training would be provided both locally and from our IT manager based in France

Remuneration: basic salary of Rs 15,600 +(allowances) depending on qualifications



Working Days/ Time: From Monday to Friday, shifts based on France schedule of 9.00 – 18.30  
For time difference in France (3hours) 11.00 – 20.30  
(2 hours) 10.00 – 19.30

Send your CV/ Motivation Letter on: [recrutement@fidu.fr](mailto:recrutement@fidu.fr)

By: **15/04/2024**

Learn more on their company: <https://fidu.fr/>