



Cytech Systems Ltd. is hiring a Trainee IT Technician

Established in 2003, Cytech Systems Ltd is a dynamic IT company specializing in Managed IT Support, Systems Integration, and value-added reselling. Through our e-commerce platform TechZen.shop, we are expanding our footprint in the technology retail space.

We are looking for a motivated and passionate Trainee IT Technician to join our growing team.

Role Overview

This is an entry-level opportunity ideal for candidates with IT training but limited work experience. The trainee will receive hands-on exposure to IT support, hardware maintenance, and customer service.

Responsibilities

- Assist in diagnosing and troubleshooting hardware and software issues
- Perform installation and configuration of operating systems and applications
- Support laptop and desktop refurbishment processes (cleaning, QC, setup)
- Assist with network setup and basic configurations (routers, switches, Wi-Fi)
- Provide basic IT support to clients (onsite and remote)
- Maintain proper documentation of repairs and support tasks
- Support inventory and equipment management
- Assist in preparing devices for sale

Requirements

The ideal candidate should possess:

- Diploma or Certificate in IT / Computer Science / Networking or related field
- Basic knowledge of:
 - Windows OS installation and troubleshooting
 - Computer hardware (RAM, SSD, motherboard, etc.)
 - Networking fundamentals
- Strong willingness to learn and grow
- Good communication skills (English/French)

Preferred Profile

- Fresh graduates or candidates with minimal experience
- Candidates from local training institutions
- Passion for technology and problem-solving

What We Offer

- Hands-on practical experience in a real IT environment
- Exposure to Managed IT Services and e-commerce operations
- Training and mentorship from experienced technicians
- Career growth opportunities within Cytech Systems Ltd.

Position Details

- Employment Type: Full-time
- Working Hours:
Monday to Friday: 09:00 – 17:00
Saturday: 09:00 – 14:00
- Experience:
This is a fantastic opportunity to start your career in IT. No prior experience is required, as full training will be provided.
- Remuneration: Negotiable + transport allowance

How to Apply

Send your CV and motivation letter to: recruit@cytech.mu

Deadline: 30 April 2026

Learn more about us:

www.cytech.mu www.techzen.shop